

A background image of an elderly woman with short, light-colored hair, smiling and holding a black corded telephone receiver to her ear. She is wearing a light-colored sweater. The background is a softly blurred indoor setting, possibly a living room or a care facility common area, with warm lighting and some furniture visible. The entire image has a semi-transparent dark teal overlay.

ElderVoice – Info Sheet for Care Facilities

What is ElderVoice?

ElderVoice is a phone based AI companion that calls residents on their regular phone line, checks in on their wellbeing, and provides friendly conversation and gentle reminders.

It is designed to support senior living communities, memory care, and home care agencies by:

- Reducing loneliness and isolation
- Providing consistent daily check ins
- Giving staff and families clear visibility into how residents are doing

How It Works

01

Enroll residents

Your team enrolls residents in a secure web portal.

02

Configure settings

You choose call times, frequency, and any custom reminders.

03

Scheduled calls

ElderVoice places calls to each resident at the scheduled time.

04

AI conversation

During each call, the AI engages with residents.

05

Review and alerts

After the call, the system records basic call details for staff review and can flag concerns.

During each call, the AI:

- Greets the resident by name
- Asks simple wellness questions
- Offers friendly conversation (memories, hobbies, light news)
- Can remind about medications or appointments

Key Benefits for Your Facility

For residents

- **More connection:** a friendly voice at a consistent time
- **Emotional support:** conversation that is patient, kind, and never rushed
- **Routine and structure:** regular prompts that help anchor the day

For staff

- **Extra coverage:** a virtual team member running check ins in the background
- **Early warning:** flags when a resident is not answering or appears unwell
- **Time savings:** automates simple check ins so staff can focus on higher value care tasks

For families

- **Peace of mind:** they know a daily call is happening even when they cannot visit
- **Transparency:** optional summaries or alerts help them stay informed
- **Added value:** makes your community feel more proactive and innovative

Safety, Privacy, and Compliance

Phone based

Works with any landline or mobile phone, no app or new device required

Secure data handling

Resident information is encrypted in transit and at rest

Consent and configuration

You control which residents are enrolled, what is discussed, and how long data is retained

Flexible recording

Call recording and transcripts can be enabled or disabled per your policies and jurisdiction

Example Use Cases



Daily wellness checks

For residents who live more independently



Extra engagement

For residents who are frequently alone or at risk of loneliness



Gentle reminders

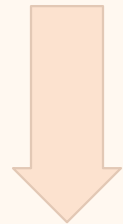
Around medications, hydration, or upcoming activities



Memory care support

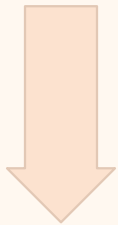
Structured check ins for memory care residents to help maintain orientation and comfort

Getting Started



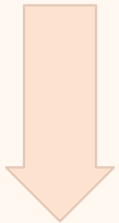
Schedule a demo

Schedule a short demo with our team.



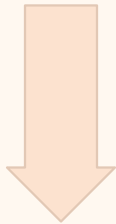
Identify pilot group

Identify an initial group of residents for a pilot.



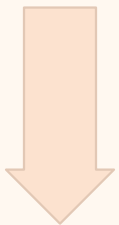
Configure settings

Configure call schedules and reminders in the web portal.



Review results

Review early results and adjust scripts or settings as needed.



Full rollout

Roll out more broadly once you are confident in the impact.

What You Need



Simple requirements to get started

- A staff contact to manage resident enrollment and settings
- Resident phone numbers and basic preferences
- An internet connected device for staff to access the dashboard

Contact

Ready to learn more?

Website: <https://www.eldervoice.com>

Email: hello@eldervoice.com

Visit Our Website

Get in Touch